

WELLAND HERITAGE COUNCIL AND MULTICULTURAL CENTRE
EMPLOYMENT SOLUTIONS
MULTICULTURAL NETWORK OF NIAGARA FALLS



ANNUAL GENERAL
REPORT
— 2025 - 2026 —

CONNECTING **CULTURES**
EMPOWERING **FUTURES**

MISSION:

Integrating newcomers and Canadians by delivering diverse and accessible programs and services that empower them to reach their full potential and provide resources and supports so they may contribute to the success of a growing and inclusive community.

VISION:

Design and deliver diverse & accessible programs and services to assist individuals in achieving social and economic success in the Niagara Region.

VALUES:

- Client-centred Service
- Professionalism
- Building & Maintaining Meaningful Relationships
- Respect

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• Settlement Counselling and Newcomer Services • Labour Market Orientation • Language Training • Emergency Shelter • IEHP Hub Pilot Project • Canada Summer Jobs • Employment Solutions • Multicultural Network of Niagara Falls		• Our Funders • Board of Directors • Our Team • Membership Council, Volunteers, and the Citizens of Welland	
EVENTS	18-20		
• International Women's Day • Black History Month			

MESSAGE FROM THE **BOARD CHAIR AND EXECUTIVE DIRECTOR**

Since 1976, WHCMC has been more than an organization. It has been a doorway, a bridge, and a place of possibility for newcomers, immigrants, refugees, families, job seekers, employers, and community members across Welland, Niagara Falls, and the broader region. What began as a response to the needs of cultural communities has grown into a trusted multi-service agency helping people find stability, opportunity, confidence, and belonging.

As we mark the 50th Annual General Meeting of the Welland Heritage Council and Multicultural Centre (WHCMC) and Employment Solutions, we do so with profound gratitude, pride, and purpose. This jubilee year is not simply a celebration of time passed; it is a tribute to five decades of courage, welcome, service, and the enduring belief that diversity strengthens Niagara.

The past year reminded us that this work is as urgent today as it was at our beginning. Newcomers and job seekers continued to face housing pressures, employment challenges, changing immigration pathways, language barriers, credential recognition processes, and the need for meaningful community connection. Through settlement services, language training, emergency support, labour market orientation, the Internationally Educated Health Professionals Hub, Canada Summer Jobs, Employment Solutions, and the Multicultural Network of Niagara Falls, our team responded with compassion, skill, and practical solutions.

MESSAGE FROM THE BOARD CHAIR AND EXECUTIVE DIRECTOR

Behind every service are lives in motion: a family finding safety, a learner gaining confidence in English, a job seeker securing employment, an internationally trained professional rebuilding a career, and an employer creating a more inclusive workplace. These are the moments that define our mission. They are the quiet victories that become stronger families, stronger workplaces, and a stronger Niagara.

Our 50th anniversary theme, **Connecting Cultures, Empowering Futures**, captures who we are and what we strive to do each day. For generations, WHCMC has connected people to services, employers, education, community, and hope. It also reminds us that inclusion is not passive; it requires listening, partnership, respect, and a continued commitment to remove barriers.

We are deeply proud of our staff, whose professionalism and humanity are at the heart of every program we deliver. We also recognize the leadership of our Board of Directors and the valued support of funders, partners, employers, volunteers, and our membership council. Their collective commitment ensures that WHCMC remains accountable, responsive, and mission-driven.

As we look ahead, we do so with confidence and responsibility. WHCMC will continue to strengthen programs, expand access, advocate for equity, and build services that respond to the changing needs of newcomers, job seekers, families, and employers. We will honour our legacy by continuing to serve with courage, compassion, and excellence.

To our founders and past leaders, thank you for building the foundation. To our staff, volunteers, Board members, funders, partners, supporters, clients, and community members, thank you for carrying the mission forward. This 50th anniversary honours where we have been and affirms where we are going. **Because when we connect cultures, we empower futures.**



John Cartier

Board Chair



Janet Madume

Executive Director



HISTORY AND CONTINUED PARTNERSHIPS

For **50 years**, WHCMC has been a **pillar of support** for newcomers in the Niagara region. Since 1976, we have helped thousands of immigrants overcome barriers to integration, empowering them with the skills, knowledge, and confidence to build meaningful lives in Canada. Our work transforms individuals into thriving, contributing members of the community—an achievement reflected in the many former clients who have returned as **volunteers, staff, and board members**, strengthening the social and cultural fabric of Niagara.

Through our **Employment Solutions division**, we have spent over two decades providing vital employment support to both newcomers and Canadians. From guiding internationally trained professionals through credential recognition to connecting job seekers with inclusive workplaces, our programs create pathways to economic independence and long-term success.

The establishment of **Multicultural Network Services in Niagara Falls** in 1995 further expanded our reach, providing targeted settlement support across the region. These services are reinforced by **strategic fundraising initiatives**, which sustain critical programs and foster strong partnerships within the local business community.

Our success is built on collaboration. WHCMC collaborates with governments, community organizations, employers, educators, and funders to deliver coordinated, high-quality programs that address evolving community needs. By leveraging these partnerships, we amplify our impact, foster innovation, and ensure that newcomers receive holistic support—from language training and employment readiness to settlement and social integration.

Over nearly five decades, WHCMC has remained steadfast in its commitment to **diversity, inclusion, and empowerment**. Our programs and partnerships continue to evolve, responding to the needs of Niagara's growing multicultural population while fostering community strength. Together, we celebrate the resilience of newcomers, the dedication of our team, and the power of collaboration in building a vibrant, welcoming, and prosperous Niagara.



PROGRAMS

SETTLEMENT COUNSELLING AND NEWCOMER SERVICES

This year, our dedication to providing comprehensive settlement support has remained at the forefront of our mission to help newcomers successfully establish themselves in our community. The cornerstone of this effort continues to be the **Newcomer Settlement Program (NSP)**, generously supported by the Ministry of Labour, Immigration, Training, and Skills Development.

The NSP takes a client-centered, holistic approach to settlement. Through a broad spectrum of services - including information and referrals, advocacy, personalized counseling, needs-based workshops, and interactive group sessions - we equip newcomers with the tools they need to navigate life in Canada. These services are designed not just to support initial integration, but to empower individuals and families as they build lasting connections and meaningful lives in the Niagara Region.

At the heart of our work is the unwavering belief that every newcomer deserves the opportunity to succeed. As we look ahead, we remain deeply committed to fostering **inclusion, resilience, and belonging** in our vibrant, ever-growing community.

- Settlement Unique Clients: **1,112**
- Settlement Client Interactions **2,661**
- Settlement referrals to other services: **1,764**
- Workshops and info sessions **30**

— 2025/2026 —
SNAPSHOT

LABOUR MARKET ORIENTATION PROGRAM



Each year, Niagara welcomes highly skilled internationally trained individuals who bring valuable expertise and diverse perspectives to our community. Rebuilding a professional career in Canada, however, can be a complex and overwhelming process. That is why our programs are designed to provide clear guidance, advocacy, and encouragement every step of the way.

Through **the Labour Market Orientation Program**, part of our Newcomer Settlement services, we support internationally trained individuals across all professions. Clients receive information on **credential assessments, licensing requirements, and alternative career pathways**. We also advocate with regulatory bodies to ensure that newcomers understand the requirements and remain motivated to complete the process.

Clients participate in our **Employment Opportunities, Rights, and Requirements workshop**, which provides essential information on workplace safety and the Employment Standards Act in multiple languages. In the past year, we served **309 clients**, resulting in more than **2,477 interactions**, which far exceeded our target of 108. These results highlight both the need for these programs and the determination of newcomers to use their skills to build strong, successful futures in Niagara.

LANGUAGE TRAINING



Our **Language Training Program** continues to play a vital role in helping newcomers build the communication skills they need to thrive in Canada. Funded by the Ontario Ministry of Labour, Immigration, Training, and Skills Development, classes are available to adults aged 18 and older, from CLB Level 1 through CLB Level 8. With a focus on speaking, listening, reading, and writing, instruction is rooted in real-life topics such as housing, healthcare, employment, and Canadian culture. Guest speakers, including representatives from community organizations and local services, have enriched the learning experience and helped students better understand their rights and responsibilities in their new home.

For the year **2025-2026**, we hosted **18 presentations and workshops**, delivered by various community partners and local service providers. These sessions covered important topics and raised awareness and provided essential information related to safety, education, healthcare and everyday life in Canada.

Accessibility and flexibility remain at the heart of the program. In **Welland**, hybrid delivery combines in-person and online learning for CLB Levels 1–4, while in **Niagara Falls**, classes are available online for the same levels. For advanced learners, **CLB Levels 5–8** continue to be delivered entirely online, a model that has proven effective in reducing barriers such as transportation and childcare while extending access across the Niagara Region.

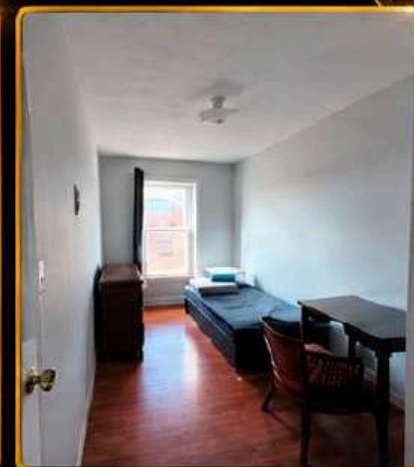
Our partnership with **Employment Solutions** and **Employment Ontario** ensures that language training is not delivered in isolation but connected directly to employment readiness. Learners benefit from workshops on **resume building, interview skills, workplace communication, and financial literacy**—equipping them not only with language proficiency but also the confidence to pursue their personal and professional goals. Learners were invited to attend our **Employment Solutions Job Fair**, where many connected with employers and secured employment opportunities. As we look forward, our commitment is to continue delivering **responsive, inclusive, and empowering** language education that helps newcomers succeed.

EMERGENCY SHELTER

Our **Emergency Shelter Program** continued to provide a vital lifeline for families and individuals facing the harsh realities of Niagara's housing crisis. With demand for safe housing at an all-time high, our shelter remained at capacity throughout the year, offering not only immediate refuge but also a pathway to stability and hope.

We worked closely with clients to navigate the challenges of securing permanent housing, connecting them with specialists, available rental opportunities, and essential community supports. For many newcomers unfamiliar with the Canadian housing system, this guidance was crucial in building the confidence and knowledge necessary to achieve long-term independence.

Our staff and volunteers were tireless in their efforts, ensuring every interaction was an opportunity to educate, empower, and encourage self-reliance. Beyond shelter, clients gained practical tools to advocate for themselves, understand their rights, and establish a sense of community roots. These outcomes remind us that with the right support, great expectations are not only possible but achievable.



18 families—representing **53** individuals—
found safety and support through our shelter

IEHP HUB PILOT PROJECT



The **Internationally Educated Health Professionals (IEHP) Hub Project**, funded in part by the Government of Canada's Foreign Credential Recognition Program, continues to make a powerful impact in Niagara. Designed to address the unique challenges internationally educated professionals face, the Hub provides individualized support, including licensing guidance, financial resources, career pathway planning, and referrals to bridging programs.

Participants benefited from **Canadian Workplace Culture and Diversity & Inclusivity Trainings**, equipping them with the tools to succeed long-term in their professions. Employers also were offered resources to build inclusive environments that foster retention and success for their internationally trained staff. Importantly, these trainings were developed and delivered by an internationally trained physician who brings firsthand insight into the IEHP journey, creating a program that resonates deeply with both professionals and employers.

New partnerships continue to form across the region, and IEHPs from a wide range of professions—including physicians, nurses, pharmacists, physiotherapists, social workers, dentists, and paramedics—are moving forward with confidence through credentialing and integration pathways. As of March 2026, **540 IEHPs** have been assisted through the project.

Looking ahead, the Hub will share its training resources with agencies across Canada through **Train-the-Trainer sessions** and, by the completion of the project, publish comprehensive findings report to inform future programming. With strong community support and the dedication of our partners, we remain optimistic that Niagara's IEHPs will not only meet but exceed expectations, strengthening Canada's healthcare system for years to come.



540 IEHPs

have been assisted through the project
as of March 2026.



Welland Heritage Council and Multicultural Centre

INTERNATIONALLY EDUCATED HEALTH PROFESSIONALS



LET US HELP YOU GET BACK TO WORK!

- Orientation • Individualized clinical/work experience • Specialty language training plans
- Mentors • Business skills • Medical Lab Technologists • Occupational Therapists •
- Physicians • Pharmacy • Therapists • Physician assistants • Psychotherapists
- Social Workers • Optometrists • Radiation Technologists • and more!

Funded in part by the Government of Canada's Foreign Credential Recognition Program



CANADA SUMMER JOBS



The Canada Summer Jobs program, sponsored by Service Canada, enabled us to hire a student in the summer of 2025 to support the work of the Welland Heritage Council and Multicultural Centre. This summer's successful candidate had accessed our services with her family when they first arrived to Canada and continued to advocate for other extended family members to be able to find refuge in Canada. She was preparing for her final year of university with a future goal in health care. She brought together newcomer youth to share their cultures and have a place to belong. She also supported our work by creating a video for a funding report, showing the before and after results of the project.

In her final report, she reflected on her experience:

My experience working at the Welland Heritage Council and Multicultural Centre (WHCMC) has been both meaningful and rewarding. As a Youth Services Worker, I had the opportunity to plan and lead the "Voices of Youth" program, which focused on creating a supportive and engaging space for newcomer youth. Each week highlighted a different theme, such as cultural diversity, education and career pathways, wellness, and fun activities that allowed participants to build confidence and connections. Through this role, I strengthened a variety of skills. I developed my leadership and organizational abilities by planning and delivering weekly programs, preparing materials, and keeping sessions on track. I also improved my communication and teamwork skills by connecting with youth, listening to their needs, and adjusting activities to make them more engaging.

I became more confident in guiding discussions, encouraging participation, and managing group dynamics. Overall, my summer at WHCMC was an incredible learning opportunity. I am grateful to have had the chance to support newcomer youth, gain new skills, and be part of such a welcoming team. This position has given me valuable experience that I will carry forward into my future studies and career, and I am thankful to the staff and volunteers who helped make this summer so impactful.

EMPLOYMENT SOLUTIONS

Employment Solutions, funded by Employment Ontario in partnership with Fedcap Canada (Service System Manager SSM for the Hamilton-Niagara Region) through the Welland Heritage Council and Multicultural Centre, is dedicated to empowering job seekers and employers in the Niagara Region. We offered services through our two accessible locations: one in Welland at the Seaway Mall, and the other in Niagara Falls at 7188 Dorchester Road.

The 2025-2026 fiscal year was unique. Due to the exceptional performance, we had the pride of expanding our client targets in Niagara Falls to better serve our community. For that reason, we conducted job fairs and hiring events that allowed a couple of hundred job seekers to attend and enhance their chances of finding jobs. Additionally, we established relationships with a couple of employers who are continuously hiring and were able to refer job seekers to them.

Client-Centric Approach:

Reducing Stress: Job searching can be challenging, and we understand the complexities involved. At Employment Solutions, we prioritize our "Client First Approach," aimed at alleviating stress, setting clear goals, and guiding clients through their job search journey.

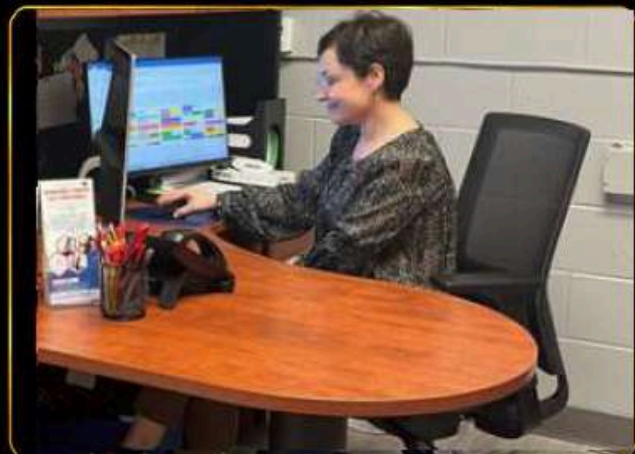
Customized Solutions: Our highly trained staff work closely with clients to conduct comprehensive assessments, identifying their unique goals and needs. We then tailor our approach to create personalized strategies for success.

Referral Services: Recognizing that securing employment is not always the immediate solution for every client, we provide assessments to determine if a referral to other community partners will support clients to achieve their goals, such as Contact North, which assisted our clients to become more employable through accessing online training. We have also referred clients to Better Jobs Ontario (formerly Second Career) or alternative forms of skills development that are better suited to their needs. We covered the costs of the above-mentioned training, which summed up to thousands of dollars. Our clients were able to secure meaningful jobs due to that.

Employer Engagement:

Comprehensive Support: Employment Solutions actively supports Niagara's employers by assisting with job postings, applicant screening, interview coordination, and organizing job fairs.

EMPLOYMENT SOLUTIONS



Serving Small Businesses: Many of the employers we collaborate with are small businesses that benefit greatly from our free services. Our strong relationships with employers enhance our clients' job prospects, giving them a competitive edge.

Training Incentive Placement Agreement (TIPA): Funds used toward workforce development and skill enhancement.

Canada Ontario Job Grant, COJG

Skills Development: Employment Solutions administered COJG, a program funded by the Province of Ontario and the Government of Canada. Although the program finished during this fiscal year, we completed a couple of applications prior to that.

HIGHLIGHTS

We served over **620** clients throughout the fiscal year to achieve their employment goals:

- About **200** clients got meaningful jobs.
- Conducted **Job Fairs** with hundreds of job seekers attending.
- **Client Satisfaction** was very high at both sites. We supported more than **1500** individuals who are not clients.

"Employment **Solutions** remains **dedicated** to serving the Niagara region. Our commitment to **clients** and employers, our customized approach, and our valuable partnerships continue to drive our success. We look forward to another year of **empowering clients**, **supporting** employers, and **contributing** to the region's economic growth. Contact us if you are seeking to upgrade your team's skillset or if you are a job seeker in need of support. Thank you for your ongoing **trust** and **collaboration**."



EAP Target

500

Served Over

620



Job Entries Target

200

Served

200



Exceeded Target
with financial support

by over 125%

MULTICULTURAL NETWORK OF NIAGARA FALLS

As part of the **Welland Heritage Council and Multicultural Centre (WHCMC)**, we continue to adapt and expand our services in Niagara Falls to meet the evolving needs of newcomers. With support from the **Ministry of Labour, Immigration, Training, and Skills Development (MLITSD)** through the **Newcomer Settlement Program (NSP)**, WHCMC offered a comprehensive range of services that helped individuals and families integrate successfully and progress along their pathways to citizenship.

This year, services included **information and referral, advocacy, one-on-one counseling, group workshops, and needs-based sessions**, all designed to address the most urgent challenges faced by newcomers. Our approach focuses on **empowerment**—ensuring clients not only access immediate supports but also gain the tools and confidence to build long-term stability in Niagara.

To enhance accessibility and protect client privacy, WHCMC continues to offer **hybrid service models**. Platforms such as Zoom remain a vital tool for connecting with clients, particularly through **virtual orientation sessions for ESL students** in Niagara Falls, ensuring that distance or transportation challenges do not prevent access to services.



EVENTS

INTERNATIONAL WOMEN'S DAY

We celebrated **International Women's Day** on March 9 with an online celebration so that our English Language Learners could participate and be inspired by the recipient of this year's International Woman of the Year award.

Our event began with an explanation of the origin of International Women's Day, with this year's theme being **"Give to Gain"**, emphasizing the power of reciprocity and support.



Our International Woman of the Year for 2026, Dr. Daisy Rivadeneira Quintero, served as a beautiful example of perseverance in pursuing goals, while making significant contributions to help others. Although a physician in her home country, she was willing to work in whatever opportunities were available, while simultaneously creating supports for other internationally trained physicians, together with her husband Dr. Moises Vasquez.

Executive Director Janet Madume presented the trophy to Dr. Daisy, which is inscribed with the names of each year's winners and proudly displayed at our Centre throughout the year as a symbol of excellence and commitment to service.

BLACK HISTORY MONTH

Our **Black History Month** celebration, themed **Honouring Our Past, Empowering Our Youth**, brought community members together at **Rose City Youth Centre** for a morning of reflection, culture, and purpose. The event honoured the strength, resilience, creativity, and leadership of Black communities while keeping a clear focus on investing in the next generation.

A highlight of the program was the keynote address by **Dr. Charles Conteh**, Professor of Public Policy at **Brock University** and Director of the **Niagara Community Observatory**, whose message connected history, equity, leadership, and community action. The celebration also featured African and Caribbean cultural dance by **African Women in Action** and spoken word by Emily Radcliffe, a Canadian singer-songwriter, actor, playwright, and director of Barbadian and Jamaican heritage. Together, these contributions brought depth, pride, and youth voice to the celebration.

Since the first Black History Month fundraising event in 2017, this initiative has raised **more than \$42,000** and awarded scholarships to **27 students** pursuing post-secondary education. These scholarships are more than financial support; they represent community belief in young people, a commitment to reducing barriers, and an investment in leadership, opportunity, and generational change. We are grateful to all donors, sponsors, volunteers, performers, speakers, youth participants, and community members who continue to make this celebration meaningful.



The background is a solid black field. In the top-left and bottom-right corners, there are decorative golden elements. These consist of several concentric, glowing arcs that curve towards the center. The arcs are composed of many fine, parallel lines, giving them a sense of motion and depth. The overall effect is one of elegance and high contrast.

HIGHLIGHTS

HIGHLIGHTS

2025-2026 REFLECTIONS

This year marked the Welland Heritage Council and Multicultural Centre's **50th Anniversary Jubilee**, celebrating five decades of welcoming newcomers, strengthening communities, and fostering inclusion across Niagara. The milestone honoured the dedication of our founders, Board members, staff, volunteers, partners, funders, and supporters while reaffirming our enduring commitment to helping newcomers build successful lives and contribute to a vibrant, inclusive community.

2026-2027 LOOKING FORWARD...

As the needs of our communities continue to evolve, we are committed to embracing innovation, strengthening partnerships, and creating new opportunities that help individuals, families, and employers succeed.

**If our walls could talk, they
would tell 50 years of
stories; of new beginnings,
bold journeys, helping
hands, and community
connections. Behind every
door opened and every life
touched is a story that
helped shape who we are
today**

FINANCIALS

Financial Summary

Total revenues for 2025–2026 were **\$1.72M**, compared to **\$1.98M** in 2024–2025. Government and program funding remained the organization’s primary revenue source, supporting settlement, employment, language training, community-based programs, and specialized newcomer services across Niagara. Overall revenues declined compared to the prior year, reflecting changes in funding levels and program activity across the organization.

Total expenses before amortization were **\$1.70M**, compared to **\$1.95M** in 2024–2025. Salaries and benefits remained the largest investment, reflecting the people-centred nature of WHCMC’s work. The year closed with expenses over revenue of **\$29,331**, an improvement from **\$45,135** in the previous year.

Financial Overview	2025–2026	2024–2025
Total Revenue	\$1,715,318	\$1,981,371
Government and Program Funding	\$1,568,283	\$1,827,486
Other Program Revenue	\$147,035	\$153,885
Total Expenses before Amortization	\$1,702,360	\$1,954,743
Salaries and Benefits	\$1,073,046	\$1,229,403
Expenses Over Revenue	\$29,331	\$45,135
Total Assets	\$431,741	\$484,897
Total Liabilities	\$311,861	\$335,686

WELLAND HERITAGE COUNCIL AND MULTICULTURAL CENTRE
EMPLOYMENT SOLUTIONS
MULTICULTURAL NETWORK OF NIAGARA FALLS



THANK YOU

2025 - 2026

CONNECTING CULTURES
EMPOWERING FUTURES

TO OUR FUNDING PARTNERS



Government of Canada
District School Board of Niagara
Ministry of Labour, Immigration, Training and Skills Development
Service Canada
Fedcap Canada
Meridian Credit Union
Niagara Community Foundation

Canada

Service
Canada

 Ontario

EMPLOYMENT
ONTARIO

Meridian
Around here, banking is different.

NCF
NIAGARA COMMUNITY
FOUNDATION

 FEDCAP

Funded in part by
the Government of Canada's
Foreign Credential Recognition Program

Canada

Thank you to our Board of Directors who volunteered extensive hours to govern this organization and make decisions to assist with all our extensive programs in Welland and Niagara Falls.



Board of Directors

Board Chair: John Cartier

Treasurer: Lucas Lucchetta

Secretary: Jim Larouche/Ijeoma Michael

Directors

Rabilla Waqar

Ijeoma Michael

Jim Larouche

Michael Villella

We extend our heartfelt gratitude to our exceptional staff for consistently exceeding expectations and demonstrating unwavering commitment to our organization, its mission, and the individuals who benefit from your expertise and dedication. Your loyalty and dedication are instrumental in the success of our programs and in enriching the lives of our clients through the valuable knowledge you generously share. Thank you for your outstanding contributions and continued dedication to our shared goals.



INTRODUCING THE TEAM

Executive Director: Janet Madume

Financial Coordinator: Rana Bshara / Kevork Yapoutchian

ESL Teachers: Elham Meleka, Alysia Felker-Penner,
Laura Rojas, Naheel Al Jawabreh, Jackie Angi-Dobos

ESL Coordinator: Rana Bshara /Natallia Nikishova

Lead Settlement: Katana Bosetti

Settlement Counsellor: Karina Kufta

Housing Coordinator: Natallia Nikishova

IEHP Hub Pilot Project/Labour Market Orientation: Lori Webster

Social Media Strategist: Kelsie Chasse

Canada Summer Jobs Student 2025: Wafa Sarwari

Employment Solutions Program Manager: Abdullah Rophael

Employment Advisors: Geleen Laforga, Emine Yonden-Pehlivan, Viviana Rubio,
Rosy Aguinaga, Liudmyla Babina,

Business Development & Administrative Specialist: Prisciliana Hendriks

Administrative Coordinator: Anthony Eko-Eriofoloh

TO OUR VOLUNTEERS

Volunteers are an integral part of our services and have been generous with their time.
They have been very committed to our programs and events.

TO OUR SUPPORTERS & PARTNERS

Barnes IT Solutions • Brock University • Canada Revenue Agency • Canadian Mental Health Association • Canadian Tire Store • Centre de Santé Communautaire • CÉRÉ Niagara • CEVAM Member Agencies • City of Welland • Community Living • Contact North • District School Board of Niagara • École Secondaire Confédération • Employment Help Centre Beamsville, Grimsby, Smithville • Fort Erie Chamber of Commerce • Fort Erie Multicultural Centre • Fort Erie Native Friendship Centre • Good Shepherd • Greater Niagara Chamber of Commerce • Habitat for Humanity • Job Gym • John Howard Society • Literacy Link • Meridian Credit Union • Ministry of Children of Ontario • Niagara Catholic District School Board • Niagara Chapter-Native Women • Niagara College • Niagara Community Legal Clinic • Niagara Employment Help Centre • Niagara Falls Chamber of Commerce • Niagara Falls Public Library • Niagara Folk Arts Multicultural Centre • Niagara Peninsula Homes • Niagara Region • Niagara Women's Enterprise Centre • Niagara Workforce Planning Board • Ontario Council of Agencies Serving Immigrants • Open Arms Mission • Port Cares • ProKids Program • Port Colborne/Wainfleet Chamber of Commerce • Rose City Kids • Salvation Army • SecuShare • Seaway Mall • Siarian • St. Vincent de Paul • The Hope Centre • The Residence and Conference Centre • Thorold Public Library • Terry Fox Bistro • Venture Niagara • Welland Downtown BIA • Welland International Flatwater Centre • Welland Museum • Welland/Pelham Chamber of Commerce • Welland Public Library • Niagara This Week • Welland Rose Festival • Welland Rotary Club • Welland Tribune • Workforce Collective • Workplace Safety Group • YMCA Niagara • Young Insurance Brokers • YWCA ...and the many, many businesses and social agencies who contribute their time to our workshops, and who donate prizes or monetary gifts for our events.

TO OUR CLIENTS AND THE CITIZENS OF WELLAND AND NIAGARA FALLS

Who continue to participate in our fundraising events and who share in the experience of meeting, welcoming and appreciating the talents and skills that our country's newest citizens and Canadians bring to our community.

**Thank you for contributing to the success of our organization and helping us
make dreams a reality for both newcomers and Canadian Citizens.**



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Welland Heritage Council and Multicultural Centre



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